MHPA2022

"Medicaid Managed Care: Driving Equity, Delivering Value, Improving Lives"

conference program

SEPTEMBER 14-16, 2022

Sheraton Phoenix Downtown Hotel | Phoenix, AZ

MHPA2022

"Medicaid Managed Care: Driving Equity, Delivering Value, Improving Lives"

September 14-16, 2022

Sheraton Phoenix Downtown Hotel | Phoenix, AZ

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Hotel Map ..... inside back cover

WELCOME

Dear MHPA22 Attendee,

Welcome to Phoenix! We're so glad to see you and to get a chance to visit over the next few days. We are very thankful for the hospitality of the Sheraton Phoenix Downtown Hotel and we hope you will enjoy your time with your colleagues working in Medicaid across the country.

This year the conference is focused on ***"Medicaid Managed Care: Driving Equity, Delivering Value, Improving Lives."*** This theme runs through all our sessions and we see this conference as yet another step toward the health care future we see for our all communities, our neighbors and friends.

MHPA is the only national association solely representing Medicaid managed care organizations and our members now cover nearly 48 million lives across the country. We are dedicated to protecting the financial and structural viability of the Medicaid program to ensure access to needed health services for America's underserved and most vulnerable populations. As such, our conference features dynamic speakers that reflect our members' priorities. We will hear from the U.S. Secretary of Health and Human Services on the President's health care priorities, the former Governor of the State of Ohio on why Medicaid expansion in the states is a moral imperative, several key State Medicaid Directors on priorities in their states, and a group of our health plan equity leaders who will challenge our thinking and refresh our motivation to continue providing high-quality, coordinated and comprehensive health care that is equitable and principled.

We deeply appreciate everyone for taking the time to join us at MHPA22 and are thankful for all the sponsors and exhibitors that have supported this conference and MHPA's work throughout the year. It truly does take a team to Drive Equity, Deliver Value and Improve Lives, and we greatly appreciate all you do every day.

Once again, thank you for attending MHPA22. We hope you'll get a lot out of the conference, and that you enjoy your time here in Phoenix. And while you're here, please consider joining the social media conversation by using **#MHPA22** to connect with your colleagues and share your experiences. If there's anything we can do to make your conference experience even better, please don't hesitate to let me know.

Sincerely,

Craig A. Kennedy, MPH
President and CEO
Medicaid Health Plans of America

MHPA BOARD OF DIRECTORS

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Registration/Information Desk

Sponsored by:

Elevance Health

The Registration/Information Desk is located on the 2nd level of the Sheraton Phoenix Downtown Hotel in the Encanto Foyer.
The registration hours are as follows:

Wednesday, September 14:
12:00pm – 7:00pm

Thursday, September 15:
7:00am – 5:00pm

Friday, September 16:
7:00am – 3:15pm

Complimentary Conference Wi-Fi

Sponsored by:

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Network: MHPA22

Password: WholecareMHPA22

Conference attendees will have complimentary Wi-Fi access in the MHPA meeting space. Thank you to Highmark Wholecare for this generous sponsorship.

To connect to the conference Wi-Fi:

- Select "MHPA22" from the available wireless connections
- Enter in the password, WholecareMHPA22
  (Password is case-sensitive.)

Charging Stations

Sponsored by:

Abbott FTI CONSULTING

For your convenience, charging stations are located in the Valley of the Sun Foyer and in the Exhibit Hall. Please do not leave your cell phone unattended.

MHPA Conference Mobile App

The conference mobile app contains a variety of useful information, including the conference agenda, speaker bios and photos, exhibitor information, meeting hub, conference alerts, and more. To download the MHPA Attendee Mobile App to your smartphone or tablet:

1. Go to the Google Play or the Apple App Store and install The Event App by EventsAIR
2. The first time you open the app, you will need to enter the event code: mhpa22. Some app functions are available without logging in.
3. Log into the app using your MHPA registration email address and your personalized App PIN sent in your conference email. The App PIN is also printed on the back of your badge.

Logging into the app will unlock additional features such as connecting with other conference attendees and sharing information. You must OPT-IN to attendee visibility to share contact details.

Social Media

Join the online conversation at our annual conference using **#MHPA22** when you post about the conference on Facebook, Twitter, LinkedIn, and Instagram.

Cell Phones

Please be considerate of others. Cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference workshops, meetings, and social events.

Discounted Self-Parking Coupon

MHPA attendees are being offered a discounted rate of $16 to self-park at the Sheraton Phoenix Downtown. Please pick up a parking coupon at the MHPA Registration/Information Desk.

Schedule at a Glance

Wednesday, September 14, 2022

12:00pm - 7:00pm	Registration/Information Desk Open *Encanto Foyer* **Sponsored by Elevance Health**			
12:00pm - 4:00pm	Exhibitor Set-up *Valley of the Sun Foyer & Ballroom*			
12:00pm - 5:00pm	MHPA Board of Directors Meeting *Ahwatukee*			
5:00pm - 6:30pm	Welcome Reception *Valley of the Sun Ballroom* **Sponsored by AmeriHealth Caritas**			
6:30pm - 9:00pm	Board of Directors Dinner (invitation only) **Sponsored by Seller Dorsey**			

Thursday, September 15, 2022

7:00am - 5:00pm	Registration/Information Desk Open *Encanto Foyer* **Sponsored by Elevance Health**			
7:30am - 8:30am	Networking Breakfast *Valley of the Sun Ballroom* **Sponsored by CareBridge**			
8:30am - 9:45am	Opening General Session – The Biden Administration's Priorities for Medicaid *Encanto* **Mission Moment: UnitedHealthcare**			
CONCURRENT WORKSHOPS 10:00am - 11:00am	Operations Behavioral Crisis Prevention, Intervention, and Stabilization Services for Individuals with Intellectual or Developmental Disabilities (I/DD)- Reducing Crises Events and Building System Capacity ***Camelback***	Operations Impact of Health Disparities on Maternal and Pediatric Health ***Paradise Valley***	Policy Medicaid Managed Care: SDOH Initiatives to Improve Quality of Life **Sponsored by HMA** ***Deer Valley***	Technology Overcoming Barriers: How AlohaCare Addresses Access Issues Between Neighboring Islands Using Personalized Engagement Strategies **Sponsored by AlohaCare** ***Maryvale***
11:00am - 11:30am	Networking & Refreshment Break *Valley of the Sun Ballroom*			
CONCURRENT WORKSHOPS 11:30am - 12:30pm	Operations Advancing Health Equity Through the Work of Community Health Workers **Sponsored by Waymark** ***Paradise Valley***	Operations Driving Health Equity through High Quality Transportation Services ***Camelback***	Policy Navigating the Changing Landscape of Medicaid Pharmacy Benefit Design ***Deer Valley***	Technology Telehealth: Improving Health Equity in K-12 Student Populations **Sponsored by Molina Healthcare** ***Maryvale***
12:30pm - 1:45pm	Networking Lunch *Valley of the Sun Ballroom* **Sponsored by Ophelia**			
CONCURRENT WORKSHOPS 1:45pm - 2:45pm	Operations Addressing Social Determinants of Health and Health Equity: An Innovative Medicaid Supplier Diversity Program **Sponsored by Modivcare** ***Maryvale***	Operations Partnering to Engage and Serve High-Risk, Hard-to-Reach Populations **Sponsored by FTI Consulting** ***Camelback***	Policy Medicaid After the Public Health Emergency: A Conversation with Arizona Medicaid and MCOs **Sponsored by Humana** ***Deer Valley***	Technology Improving Outcomes in Substance Use Disorder: the Value of Virtual Peer Support ***Paradise Valley***
2:45pm - 3:30pm	Networking & Refreshment Break *Valley of the Sun Ballroom*			
3:30pm - 5:00pm	General Session – A Conversation with State Medicaid Directors *Encanto* **Mission Moment: Centene Corporation** **Sponsored by Sellers Dorsey**			
5:30pm - 7:00pm	MHPA22 Conference Reception *Valley of the Sun Ballroom* **Sponsored by Horizon NJ Health**			
7:00pm - 9:00pm	State Plan Presidents' and Market Leaders' Reception (invitation only) **Sponsored by Everly Health**			

Friday, September 16, 2022

7:00am - 3:15pm	Registration/Information Desk Open *Encanto Foyer* **Sponsored by Elevance Health**			
7:30am - 8:30am	Networking Breakfast *Valley of the Sun Ballroom* **Sponsored by CareBridge**			
8:30am - 9:45am	General Session – Expanding Medicaid in the States with Former Ohio Gov. John Kasich *Encanto* **Mission Moment: Aetna Medicaid**			
CONCURRENT WORKSHOPS 10:00am - 11:00am	Operations Determined Health Community Health Workers: A Partnership to Improve Health Equity in Louisville ***Paradise Valley***	Operations Home Delivered Meals and Disease Management: A Powerful Combination to Control Diabetes. ***Maryvale***	Policy Views from the Hill: A Conversation with Congressional Staff (off the record, closed to press) **Sponsored by HMA** ***Deer Valley***	Technology Data-Driven Population Health Management to Improve Whole Health ***Camelback***
11:00am - 11:30am	Networking & Refreshment Break *Valley of the Sun Ballroom*			
CONCURRENT WORKSHOPS 11:30am - 12:30pm	Operations Six Degrees of Behavioral-Medical Integration to Drive Equity, Deliver Value and Improve Lives ***Paradise Valley***	Operations Improving the End of Life Experience for All ***Camelback***	Technology Achieving Measurable Member Engagement and Health Equity by Addressing Loneliness in Vulnerable Populations **Sponsored by CareCentrix** ***Maryvale***	Technology The Future of Medicaid: What is the Next Generation of Medicaid SDOH Solutions? **Sponsored by Molina Healthcare** ***Deer Valley***
12:30pm - 1:45pm	Networking Lunch *Valley of the Sun Ballroom* **Sponsored by Ophelia**			
1:45pm - 3:15pm	Closing General Session – Driving Equity: A Panel Discussion with MCO Equity Leaders *Encanto* **Sponsored by: Elevance Health**			
3:15pm	End of Conference			

KEYNOTE SPEAKERS

Xavier Becerra

Thursday, September 15, 8:30am – 9:45am
Encanto

Xavier Becerra is the 25th Secretary of the Department of Health and Human Services and the first Latino to hold the office in the history of the United States. As Secretary, he will carry out President Biden's vision to build a healthy America, and his work will focus on ensuring that all Americans have health security and access to healthcare.

Throughout his career, the Secretary has made it his priority to ensure that Americans have access to the affordable healthcare they need to survive and thrive - from his early days as a legal advocate representing individuals with mental illness, to his role as the Attorney General of the state of California.

Secretary Becerra served 12 terms in Congress as a member of the U.S. House of Representatives. During his tenure, he was the first Latino to serve as a member of the powerful Committee on Ways and Means, he served as Chairman of his party's caucus, and as the Ranking Member of the Ways and Means Subcommittee on Social Security and Ranking Member of the Subcommittee on Health.

For over two decades in Congress, Secretary Becerra worked so that every family had the assurance of care that his own family had when he was growing up. As a member of the Ways and Means Committee, Secretary Becerra introduced legislation -- the Medicare Savings Programs Improvement Act of 2007 -- that expanded cost-sharing subsidies for low-income seniors who receive both Medicare and Medicaid benefits by increasing the amount of resources they could receive. He championed provisions of the Medicare Improvements for Patients and Providers Act of 2008 that required physicians who perform imaging to be accredited and trained to ensure patient safety. And he was one of the original cosponsors of the Patient Protection and Affordable Care Act (ACA) which strengthened Medicare and lowered costs for seniors.

As Attorney General of the state of California, Secretary Becerra helped to promote competition by taking on a number of pharmaceutical companies that restricted competition through "pay-for-delay" schemes, held several companies accountable for legal violations for not protecting patients' health information, and took action early in the pandemic to keep Californians safe by using his authority to protect workers from exposure to COVID-19, secure key safeguards for frontline health care workers' rights, and take on fraudsters trying to take advantage of people during the pandemic. In addition, he cracked down on Medicare and Medicaid fraud, acted to combat the opioid crisis, including holding drug makers accountable, won an unprecedented $575 million antitrust settlement against one of the largest health systems in California, and he led the three-year federal court fight to save the ACA and with it, the protections of the 133 million Americans with preexisting conditions.

Born in Sacramento Secretary Becerra is the son of working-class parents. He was the first in his family to receive a four-year degree, earning his Bachelor of Arts in Economics from Stanford University. He earned his Juris Doctorate from Stanford Law School. His mother was born in Jalisco, Mexico and immigrated to the United States after marrying his father, a day laborer turned construction worker. He is married to Dr. Carolina Reyes, and he is proud of his three daughters: Clarisa, Olivia and Natalia, and son-in-law Ivan.

John Kasich

Friday, September 16, 8:30am – 9:45am
Encanto

Two-term former Ohio Governor John R. Kasich is a politician, a New York Times best-selling author, a former FOX television host, and ultimately an American citizen who believes that unity is the answer to our most common problems.

Governor Kasich closed an $8 billion budget shortfall without a tax increase, reduced taxes by $5 billion and created an improved business climate that led to the creation of more than 500,000 new jobs in the Buckeye State. Under his tenure, Ohio budget reserves grew from 89 cents to $2.7 billion. The Governor was a leading voice in promoting bipartisan solutions to health care reform, immigration and international trade. He has been one of the few Republicans to advocate for Medicaid's expansion.

Kasich has had a storied career in both the public and private sectors. He served as a member of Congress from central Ohio for 18 years. He was elected to the U.S. House at just 30 years old, after having become the youngest state senator in Ohio history. He went on to become the chairman of the House Budget Committee and balanced the Federal Budget four times—a feat not accomplished since. After leaving Congress in 2000, Kasich worked as a managing director in the Investment Banking Division of Lehman Brothers, where he helped companies secure the resources they needed to succeed and create jobs. He was a FOX television commentator for two shows, Heroes and Heartland with John Kasich, in addition to being a stand-in host for both Bill O'Reilly and Chris Matthews. In January of 2019, Kasich made his debut as a Senior Political Commentator for CNN, where he will appear across a variety of programs.

Kasich is the author of four New York Times best-sellers: Courage is Contagious; Stand for Something: The Battle for America's Soul; Every Other Monday; and most recently Two Paths: America Divided or United, which reflects on 2016 run as Republican Primary Presidential candidate and his hopes for America's future. His latest book, entitled It's Up To Us: Ten Little Ways We Can Bring About Big Change, was released on October 15, 2019.

Kasich is a graduate of The Ohio State University, where he also served as a Presidential Fellow. No longer Ohio's Governor, he continues his roles as husband, father and American Citizen, eager for the next chapter.

Agenda

Wednesday September 14, 2022

12:00pm - 7:00pm

Registration/Information Desk Open
Location: Encanto Foyer

Sponsored by:

Elevance Health

12:00pm - 4:00pm

Exhibitor Set-up
Location: Valley of the Sun Foyer & Ballroom

12:00pm - 5:00pm

MHPA Board of Directors Meeting
Location: Ahwatukee

5:00pm - 6:30pm

Welcome Reception
Location: Valley of the Sun Ballroom

Sponsored by:

AmeriHealth Caritas

6:30pm - 9:00pm

Board of Directors Dinner (invitation only)

Sponsored by:

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Thursday September 15, 2022

7:00am – 5:00pm

Registration/Information Desk Open
Location: Encanto Foyer

Sponsored by:

Elevance Health

7:30am – 8:30am

Networking Breakfast
Location: Valley of the Sun Ballroom

Sponsored by:

CAREBRIDGE

8:30am - 9:45am

Opening General Session – The Biden Administration's Priorities for Medicaid
Location: Encanto

Mission Moment:

United Healthcare

Speakers:

Xavier Becerra, U.S. Secretary for Health and Human Services

Daniel Tsai, Deputy Administrator and Director of the Center for Medicaid and CHIP Services (CMCS)

U.S. Secretary for Health and Human Services Xavier Becerra will discuss the Biden Administration's priorities for Medicaid and healthcare access for underserved populations. As Secretary, his role is to carry out President Biden's vision to build a healthy America, and his work focuses on ensuring that all Americans have health security and access to healthcare. Secretary Becerra is the 25th Secretary of the Department and the first Latino to hold the office. Throughout his career he has made it his priority to ensure that Americans have access to the affordable healthcare they need to survive and thrive - from his early days as a legal advocate representing individuals with mental illness, to his role as the Attorney General of the state of California.

CONCURRENT WORKSHOPS

10:00am - 11:00am

Operations Track

Behavioral Crisis Prevention, Intervention, and Stabilization Services for Individuals with Intellectual or Developmental Disabilities (I/DD)- Reducing Crises Events and Building System Capacity

Location: Camelback

Speakers:
Jill Amos, PhD, Behavioral Health Psychologist, BlueCross BlueShield of Tennessee

Stacey Dixon, PhD, Vice President of Clinical and Program Operations, Project Transition

Michelle Palmer, LMSW, National Director of Outpatient Operations, Project Transition

The System of Support- developed in collaboration with the Division of TennCare and the managed care organizations in Tennessee serves individuals with co-occurring intellectual and developmental disabilities and behavioral health conditions. The program builds expertise and capacity in the service delivery system and reduces costly crises events for individuals.

Operations Track

Impact of Health Disparities on Maternal and Pediatric Health

Location: Paradise Valley

Speakers:

Katie Domalakes, MSW/LSW, Sr. Director, Clinical Affairs and Program Development, UPMC for You/UPMC for Kids, UPMC Health Plan

Johanna Vidal-Phelan, MD, MBA, FAAP, Chief Medical Officer - Quality Dept., UPMC Insurance Division

When we address structural inequities, we support opportunities for families to thrive. During this session we will examine the relationship between health disparities, SDOH, and health outcomes and share UPMC Health Plan's efforts to reducing health care disparities with a special focus on maternal and child health.

Policy Track

Medicaid Managed Care: SDOH Initiatives to Improve Quality of Life

Location: Deer Valley

Sponsored by:

HMA

Speakers:

Kealoha Fox, PhD, Senior Manager, Social Health Integration, AlohaCare (virtual participant)

John Lovelace, MS, MSIS, President, UPMC for You, President, Government Programs and Individual Advantage Products, UPMC Health Plan

Kristen Metzger, President, Medicaid, East Region, Elevance health

Moderator:

Kersten Burns Lausch, MPP, Senior Director of Policy – Delivery Systems, UnitedHealthcare Community & State

Social determinants of health (SDOH) are the conditions in the environment where people are born, live, learn, work, play, worship, and age that affect a wide range of health outcomes. Most states with Medicaid managed care include provisions related to SDOH in their managed care contracts, and this panel discussion will highlight how Medicaid plans are effectively building and expanding programs to help members overcome economic and environmental barriers so they can move towards a state of better health and well-being. The session will also address existing federal policy barriers in the SDOH space and offer potential solutions that would give plans the tools to do more to address non-health related needs of the vulnerable populations they serve.

Technology Track

Overcoming Barriers: How AlohaCare Addresses Access Issues Between Neighboring Islands Using Personalized Engagement Strategies

Location: Maryvale

Sponsored by:

ALOHACARE

Speakers:

Samra Broderick, RN, Vice President of Health Services, AlohaCare

Troy Jelinek, Chief Commercial Officer, Icario

AlohaCare, a small community-led, non-profit health plan turns confusion into confidence and frustration into security for hard-to-reach Hawai'i members using personalized engagement strategies.

11:00am – 11:30am

Networking & Refreshment Break

Location: Valley of the Sun Ballroom

THURSDAY, SEPTEMBER 15, 2022

CONCURRENT WORKSHOPS

11:30am - 12:30pm

Operations Track

Advancing Health Equity Through the Work of Community Health Workers

Location: Paradise Valley

Sponsored by:

Waymark

Speakers:

Tracy Parris-Benjamin, LMSW, FHELA, Director, Clinical Design Community Health, Horizon Blue Cross Blue Shield of New Jersey

Gregory Paulson, MS, Executive Director, Trenton Health Team

Horizon BCBS of NJ and the Trenton Health Team, a community based not-for-profit partnered to connect local trained and certified community health workers to engage thousands of members to resolve complex social and medical needs during the height of the COVID pandemic and beyond.

Operations Track

Driving Health Equity through High Quality Transportation Services

Location: Camelback

Speakers:

Jamie Bruce, Health Plan Chief Executive Officer for Community and State, UHC Missouri

Phil Stalboerger, Vice President, Public Affairs, MTM

In partnership with its broker MTM, UnitedHealthcare (UHC) in Missouri is making it easier than ever for members to access NEMT. Leaders from MTM and UHC examine health equity from the transportation lens—showcasing how NEMT brokers help health plans meet members where they are and deliver them to care.

Policy Track

Navigating the Changing Landscape of Medicaid Pharmacy Benefit Design

Location: Deer Valley

Speakers:

Jim Gartner, MBA, PerformRx (PBM for AmeriHealth Caritas), President

Aron Weisskopf, MPH, Sr. Director, Medical Economics, UnitedHealthcare Community & State

Moderator:

Andrea Bennett, PhD, Senior Director, Public Policy, CVS Health/Aetna

Technology Track

Telehealth: Improving Health Equity in K-12 Student Populations

Location: Maryvale

Sponsored by:

MOLINA HEALTHCARE

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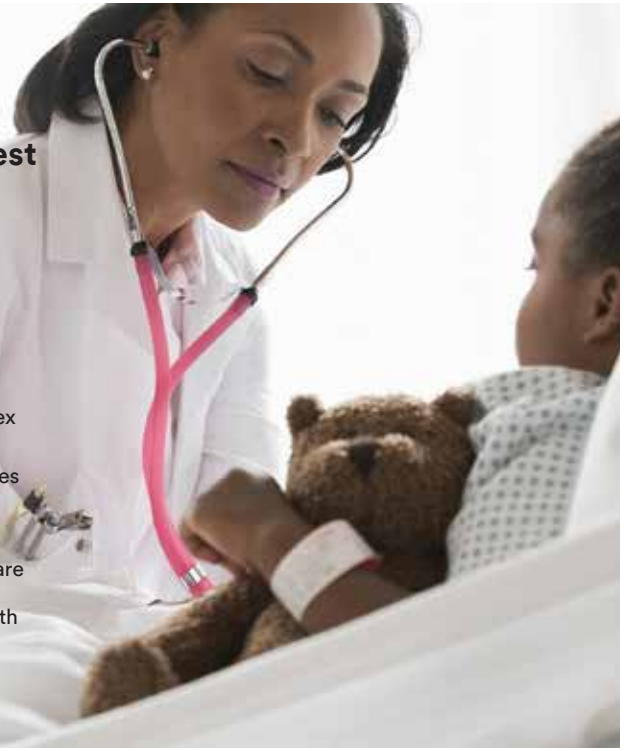

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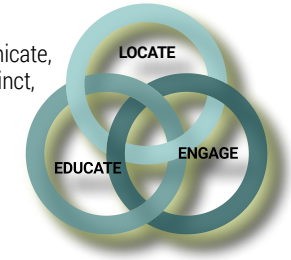

- Benefit Utilization
- Case Management
- New Member Engagement
- Member Redetermination
- Wellness & Health Promotion

To find out how BFF can put together a specially-designed program for you, contact us at (708) 401-5222 or at info@bffone.com. bestfootforwardsales.com

Speakers:

Travis Gayles, MD, PhD, Chief Health Officer, Hazel Health

Pooja Mittal, DO, Chief Health Equity Officer, HealthNet

The impact of telehealth in school on improving access to healthcare is being widely studied, and Hazel Health is at the forefront of demonstrating results. Hear from Dr. Pooja Mittal from Healthnet and Dr. Travis Gayles from Hazel on how school-based telehealth can improve health equity for K-12 students.

12:30pm – 1:45pm

Networking Lunch

Location: Valley of the Sun Ballroom

Sponsored by:

Ophelia

CONCURRENT WORKSHOPS

1:45pm - 2:45pm

Operations Track

Addressing Social Determinants of Health and Health Equity: An Innovative Medicaid Supplier Diversity Program

Location: Maryvale

Sponsored by:

modivcare

Speakers:

Patrick Briody, MHSA, Director, Sage Health Strategy

Tiffany Davis, Esq, Head of Medicaid Performance and Delivery, Health Care Service Corporation

Jean Drummond, President, HCD International

Angela Haggard, Senior Vice President, Sage Health Strategy

Deidre Sherman, Chief Customer Officer, PS2G

Learn how one of Illinois' largest Medicaid insurers has developed a successful program to identify, support, and prioritize the utilization of diverse suppliers as a component of their diversity, equity, and inclusion strategy. Hear how they have partnered with a vendor to address social determinants of health and health equity.

Operations Track

Partnering to Engage and Serve High-Risk, Hard-to-Reach Populations

Location: Camelback

Sponsored by:

FTI CONSULTING

Speakers:

Martha Santana-Chin, Medi-Cal President, Health Net

Neil Solomon, MD, Co-Founder and Chief Medical Officer, MedZed

Health Net, a California subsidiary of Centene, partnered with MedZed, a mobile, tech-enabled complex care provider, to develop an interdisciplinary program of longitudinal clinical care and social supports for high-risk, underserved members. The program bridges care, access, and communication gaps for "hard-to-reach" members to reduce health inequities.

Policy Track

Medicaid After the Public Health Emergency: A Conversation with Arizona Medicaid and MCOs

Location: Deer Valley

Sponsored by:

Humana

Speakers:

Minnie Andrade, CEO, Plan President, Molina Healthcare of Arizona

Lorry Bottrill, CEO, Mercy Care, administered by Aetna Medicaid

Kristen Challecombe, Deputy Director, Business Operations, Arizona Health Care Cost Containment System

Jean Kalbacher, CEO, UnitedHealthcare Community Plan Arizona

James Stover, AZ Medicaid President, Centene Corporation

Moderator:

Jeanine Boyle, JD, MHPA Policy Consultant, Rock Creek Policy Advisors

During the beginning of the pandemic, States and their MCO partners adjusted quickly to the new reality while continuing to deliver comprehensive and coordinated care to our nation's most vulnerable populations. This session will address how the pandemic transformed Medicaid in Arizona, which COVID related changes and flexibilities should be kept after the Public Health Emergency (PHE) has ended, and the work Arizona and MCOs have already done to prepare for redeterminations post PHE.

Technology Track

Improving Outcomes in Substance Use Disorder: The Value of Virtual Peer Support

Location: Paradise Valley

Speakers:

Shrenik Jain, Founder & CEO, Marigold Health

Jordan Weisman, PsyD, Chief Medical Officer of Behavioral Health, AmeriHealth Caritas Delaware

80% of patients with Substance Use Disorder (SUD) do not get care. In July 2020, AmeriHealth Caritas Delaware (ACDE) partnered with Marigold Health to offer 12,000 members with SUD 24/7 access to virtual peer support group chats. This workshop will examine 12-month patient outcomes and cost-of-care impacts for 2,000+ members engaged.

2:45pm – 3:30pm

Networking & Refreshment Break

Location: Valley of the Sun Ballroom

3:30pm – 5:00pm

General Session – A Conversation with State Medicaid Directors

Location: Encanto

Mission Moment:

CENTENE Corporation

Sponsored by:

sellers dorsey realize the opportunity.

MC: Chris Priest, Regional Vice President, Medicaid Solutions, Centene Corp.

Speaker Panel:

Cynthia Beane, MSW, LCSW, Commissioner, West Virginia Bureau for Medical Services

Suzanne Bierman, JD, MPH, Administrator, Nevada Division of Health Care Financing and Policy

Elizabeth Matney, Director, Iowa Medicaid

Jami Snyder, Director, Arizona Health Care Cost Containment System

Moderator:

Gary Jessee, Managing Director, Sellers Dorsey

Medicaid Directors have one of the most important and challenging jobs in state government and healthcare. With the program now insuring more than 80 million low-income, elderly and disabled individuals – 1 in 4 Americans – it is the single largest expenditure in most state budgets. Medicaid Directors from five states – Arizona, Florida, Iowa, Nevada, and West Virginia – will discuss their preparations for the eventual end of the national public health emergency, and how they are working in collaboration with managed care organizations to ensure all eligible individuals are enrolled in the most appropriate coverage. They will also discuss how they and their Governors are reducing health disparities and increasing the quality of care for our nation's underserved and vulnerable populations, while improving the efficiency and sustainability of their programs. This roundtable conversation will be moderated by Sellers Dorsey's Managing Director, Gary Jessee, a former Texas Medicaid Director.

5:30pm - 7:00pm

MHPA22 Conference Reception

Location: Valley of the Sun Ballroom

Sponsored by:

Horizon NJ Health

7:00pm - 9:00pm

State Plan Presidents' and Market Leaders' Reception (invitation only)

Sponsored by:

everly health

FRIDAY, SEPTEMBER 16, 2022

7:00am – 3:15pm

Registration/Information Desk Open

Location: Encanto Foyer

Sponsored by:

Elevance Health

7:30am – 8:30am

Networking Breakfast

Location: Valley of the Sun Ballroom

Sponsored by:

CAREBRIDGE

8:30am - 9:45am

General Session – Expanding Medicaid in the States with Former Ohio Governor John Kasich

Location: Encanto

Mission Moment:

aetna

Speakers:

John Kasich, Former Governor, State of Ohio

Kelly Munson, President, Aetna Medicaid

Former Ohio Governor John Kasich will have a one-on-one conversation with Aetna Medicaid President Kelly Munson. Gov. Kasich has been a forceful advocate for Medicaid expansion and led the effort to expand coverage to more than 800,000 Ohioans during his tenure. He has made the case for expansion to leaders across the country, arguing expansion is both a fiscal and moral imperative for states. Gov. Kasich is also a strong proponent of comprehensive mental health access and we expect a wide-ranging discussion focused on state and national policies to expand access to care for underserved and vulnerable populations.

Following the conversation, Ms. Munson will moderate questions from the audience, giving all attendees the opportunity to speak directly with the governor.

CONCURRENT WORKSHOPS

10:00am - 11:00am

Operations Track

Determined Health Community Health Workers: A Partnership to Improve Health Equity in Louisville

Location: Paradise Valley

Speakers:

Aminata Bah, Senior Community Health Worker, Volunteers of America Mid-States

Cindy Cota, MSW, LICSW, Director, Managed Medicaid Growth and Innovation, Volunteers of America

Abbie Gilbert, Associate Director, Office of Health Affairs & Advocacy, Humana

Janikaa Sherrod, EdD, MPH, Director of Community Health and Equity, Volunteers of America Mid-States

The West End of Louisville, Kentucky has large health inequities, including a life expectancy 12 years shorter compared to other parts of Louisville. Determined Health, a partnership between Humana Inc. and Volunteers of America, addresses health inequities. Community Health Workers with lived experience provide outreach to impact health outcomes.

Operations Track

Home Delivered Meals and Disease Management: A Powerful Combination to Control Diabetes

Location: Maryvale

Speakers:

Catherine Macpherson, MS, RD, Senior Vice President of Healthcare Strategy and Chief Nutrition Officer, Mom's Meals

Devan Seawright, Senior Medicaid Program Manager, Health Plan of Nevada, a UnitedHealthcare company

Jennifer Wilken, MSN, MBA, RN, Manager of Disease Management, Health Education & Wellness, Health Plan of Nevada, a UnitedHealthcare company

The Health Plan of Nevada developed an innovative approach to diabetes management that integrates home-delivered meals from Mom's Meals into its disease management program. Data from the 12-week program demonstrate improved hemoglobin A1c levels and medication adherence, as well as decreased overall healthcare spend.

Policy Track

Views from the Hill: A Conversation with Congressional Staff (off the record, closed to press)

Location: Deer Valley

Sponsored by:

HMA

Virtual Speaker Panel:

Liz Dervan, Health Counsel, Senate Finance Committee

Seth Gold, Professional Staff Member, House Energy and Commerce Committee

Stuart Portman, Senior Health Policy Advisor, Senate Finance Committee

Rick Van Buren, Health Counsel, House Energy and Commerce Committee

In-person Moderator:

Shannon Attanasio, Vice President, Government Relations and Advocacy, MHPA

This panel features senior Capitol Hill staff from the Senate Finance and House Energy and Commerce Committees with expertise in Medicaid. The discussion will be structured as an off-the-record Q&A session, where staff will answer questions on the Medicaid-related federal legislative activity we can expect for the remainder of 2022 and into 2023.

FRIDAY, SEPTEMBER 16, 2022

Technology Track

Data-Driven Population Health Management to Improve Whole Health

Location: Camelback

Speakers:

Robert Garnett, Vice President, Government Business Division Analytics Center of Excellence, Elevance Health

Tracy Wang, MPH, Digital Product Manager Lead, Elevance Health

The industry-wide shift towards value-based care heightened the need for effective population health management strategies that address whole person health. Anthem developed a suite of analytics/insights tools that combine social with clinical data, stratified by geographic and demographic breakouts. The presentation focuses on three tools that complement each other.

11:00am – 11:30am

Networking & Refreshment Break

Location: Valley of the Sun Ballroom

CONCURRENT WORKSHOPS

11:30am - 12:30pm

Operations Track

Six Degrees of Behavioral-Medical Integration to Drive Equity, Deliver Value and Improve Lives

Location: Paradise Valley

Speakers:

Therese Garrett, MD, Behavioral Health Medical Director, Wellcare Health Plans

Mehul Mankad, MD, Chief Medical Officer, PeeqHealth (former CMO, Alliance Health)

Michael Smith, MD, Chief Medical Officer, Trillium Health Resources

Moderator:

Sam Toney, MD, President and Chief Executive Officer, Toney HealthCare Consulting

Alliance Health and Neighborhood Health Plan of Rhode Island are innovatively integrating behavioral, social and physical health care management. With an approach across six degrees of integration of people, processes and technology/data, these plans meet members where they are in a way that fosters equity, delivers value and improves lives.

Operations Track

Improving the End of Life Experience for All

Location: Camelback

Speakers:

Connie Ducaine, PhD, SVP, Strategic Solutions, Vital Decisions

Ira Bloomfield, MD, CMO, Aetna Better Health of Virginia

Aetna Better Health of Virginia is collaborating with Vital Decisions to provide members with an innovative telehealth and digital advance care planning program that drives equity, delivers value and improves lives by meeting members where they are to ensure care received aligns with values, preferences and what matters most.

Technology Track

Achieving Measurable Member Engagement and Health Equity by Addressing Loneliness in Vulnerable Populations

Location: Maryvale

Sponsored by:

carecentrix

Speakers:

Dr. Edie Calamia, CMO, Aetna Better Health

Cindy Jordan, CEO, Pyx Health

Elizabeth Starr, Dir. of SDOH and Community Partnerships, Aetna Better Health

Aetna Better Health and Pyx Health will present their national strategy driven by local plan enfranchisement to address specific populations and promote health equity. The data will show how, by solving for loneliness, local acute and persistent SDOH needs were identified with insights about their determinants and urgency level.

Technology Track

The Future of Medicaid: What is the Next Generation of Medicaid SDOH Solutions?

Location: Deer Valley

Sponsored by:

MOLINA HEALTHCARE

Speakers:

Justin Ley, Chief Executive Officer, Reema Health

Kevin Moore, Chief Executive Officer, UnitedHealthcare Community Plan of Wisconsin

Ashley Perry, MPH, Chief Solutions Officer, Socially Determined

Moderator:

Eddie Garcia, Partner, Healthsperien

The role of MCOs continues to evolve, with heighted expectations to address SDOH-related needs and advance health equity. This session discusses what the next generation of innovative SDOH solutions are and how MCOs can equip themselves to navigate the changing SDOH landscape, highlighting two solutions, Reema Health and Socially Determined.

FRIDAY, SEPTEMBER 16, 2022

12:30pm – 1:45pm

Networking Lunch

Location: Valley of the Sun Ballroom

Sponsored by:

Ophelia

1:45pm - 3:15pm

Closing General Session – Driving Equity: A Panel Discussion with MCO Equity Leaders

Location: Encanto

Sponsored by:

Elevance Health

Speaker Panel:

Karen Dale, RN, MSN, Chief Diversity, Equity and Inclusion Officer, AmeriHealth Caritas

Pooja Mittal, DO, Medical Director of Health Equity, HealthNet

Nwando Olayiwola, MD, MPH, FAAFP, Chief Health Equity Officer, Humana

Donna Stidham, RN, Chief, Managed Care, AIDS Healthcare Foundation

Moderator:

Kalunde Wambua, Staff Vice President, Medicaid Whole Health, Elevance Health

Medicaid MCOs have a long history of delivering healthcare to populations with diverse needs. This session will be a moderated conversation with several top officials at Medicaid MCOs focused on their organizations' efforts to provide more whole-person care that reduces disparities faced by marginalized populations. Factors associated with health inequity include race, ethnicity, socioeconomic status, age, geography, language, gender, disability status, citizenship status, and sexual identity and orientation. The panel will provide insights on how MCOs are overcoming social and structural barriers to increase access to and improve the quality of care for all populations and communities served by their plans.

3:15pm

End of Conference

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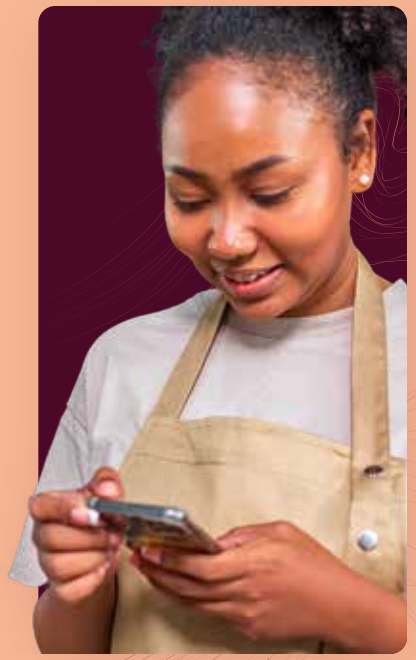

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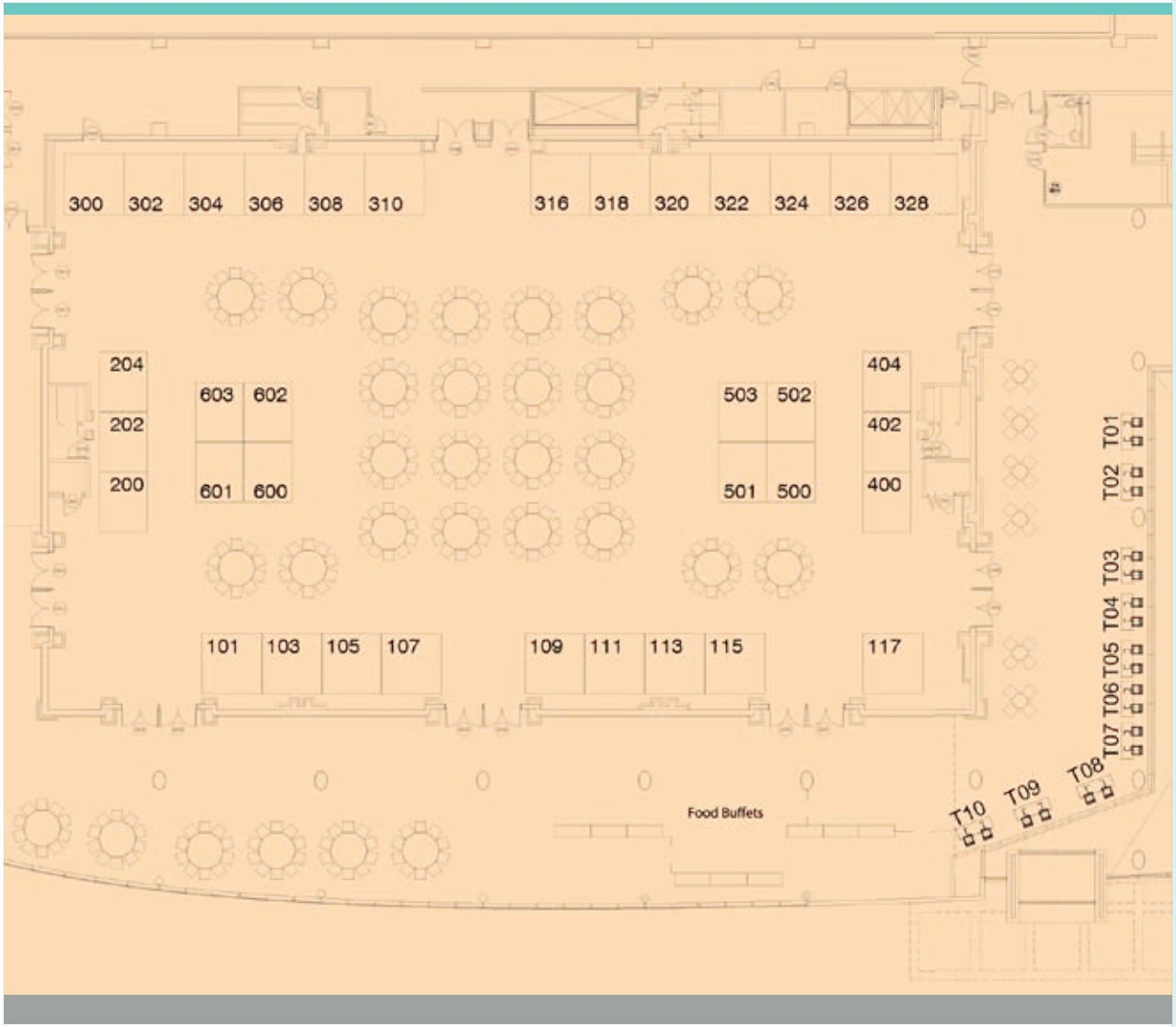
EXHIBIT FLOORPLAN

Valley of the Sun Foyer & Ballroom



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EXHIBITORS

3M Health Information Systems, Booth 328

3M Health Information Systems empowers payers, providers and government agencies to anticipate and navigate the evolving health care landscape. 3M is committed to creating more time to care and is leading the shift to value-based care. 3M is reimagining data analytics to connect outcomes and behavior, opening the door to valuable insights and sustainable improvements. For more information, visit www.3m.com/his or follow @3MHISNews on Twitter.

Abbott, Booth 202

Abbott is a global healthcare leader that helps people live more fully at all stages of life. Our portfolio of life-changing technologies spans the spectrum of healthcare, with leading businesses and products in diagnostics, medical devices, nutritionals and branded generic medicines. Our 113,000 colleagues serve people in more than 160 countries.

Access2Care, Tabletop T05

Access2Care is one of the nation's largest managers of Non-Emergency Medical Transportation (NEMT) services. Our experience began in 1998, with a national ambulance management program under our parent company AMR. Currently, we provide NEMT and managed transportation services to Medicaid and Medicare members through government and managed care organization (MCO) contracts, with customized programs for each client's unique service area and diverse population.

AMC Health, Booth 603

Founded in 2002, AMC Health's Virtual Care and Remote Patient Monitoring suite of solutions leverages a superior analytics platform and a simple user interface which integrates easily into clinical workflows. AMC Health's advanced, real-time, analytics-driven, virtual care solutions have driven outstanding and measurable outcomes to hundreds of thousands of patients across the healthcare continuum, including payers, provider systems and governmental agencies.

Its FDA Class II cleared, clinical decision support platform is combined with end-to-end, clinical and support RPM services that enable healthcare organizations to confidently extend their services beyond the four walls of hospital and ambulatory clinic settings.

AMC Health's unparalleled corpus of peer-reviewed, published studies highlight clinical improvements for conditions including heart failure, diabetes, and hypertension, resulting in reductions in hospital admissions and substantial financial returns on investment.

Aspen RxHealth, Booth 105

Aspen RxHealth provides clinical pharmacy services to health plans, strategic partners, provider groups, and life sciences organizations via a mobile-based technology platform which intelligently matches pharmacists with patients to enrich the patient-pharmacist experience, drive medication adherence, and overall health outcomes. Aspen RxHealth's community of more than 7,000 pharmacists empowers patients with the information and action plans they need to achieve the optimal outcomes from their medications. For more information, visit www.aspenrxhealth.com

Centauri Health Solutions, Booth 601

Centauri Health Solutions offers risk adjustment solutions, as well as eligibility and enrollment services to the government payor space.

As a leading provider of technology-enabled analytics and services, Centauri helps health plans to manage their variable revenue linked to population health and eligibility factors. We help clients optimize revenue cycle management, while helping their members realize quality-of-life improvements. We possess specialized expertise in sophisticated hosted software solutions, data driven services and data management capabilities. These efforts result directly in better-informed health care delivery, richer benefits and reduced out-of-pocket healthcare costs.

With nearly 35 years' experience helping members enroll in government-funded assistance programs, we understand that your members' health extends beyond their medical care. That's why our Social Determinants of Health program proactively pinpoints gaps in resources and connects members with health-enhancing programs in their communities. Centauri is charting a new path in healthcare with power to solve and passion to serve.

CirrusMD, Booth 316

To maximize healthcare access, equity and outcomes — especially to overlooked and underserved populations — CirrusMD has created a more effective way to deliver Virtual Primary Care. (And it includes Behavioral Health!)

Dexcom, Booth 101

DexCom, Inc. empowers people to take control of diabetes through innovative continuous glucose monitoring (CGM) products. Headquartered in San Diego, California, Dexcom has emerged as a leader of diabetes care technology. By listening to the needs of patients, caregivers, and clinicians, Dexcom simplifies and improves diabetes management around the world. For more information, visit www.dexcom.com.

emocha Health, Booth 200

emocha helps Medicaid organizations enhance care delivery, drive innovation, and advance health equity by empowering patients to take every dose of medication. Emocha's asynchronous video technology is based on the CDC-endorsed practice of Directly Observed Therapy. Patients use a smartphone application to video record themselves taking their medication (think

TikTok or Snapchat), while our healthcare team uses a secure web portal to assess adherence and engage with patients. By engaging with patients within their social context, the emocha platform helps health plans identify and address multiple sources of medication non-adherence, including medication challenges, SDoH-based barriers, and behavioral obstacles. Our unique, scalable solution supports populations across a multitude of chronic and infectious diseases through a combination of 1:1 human engagement, 360° support from a healthcare team, proactive outreach, and actionable analytics.

GOMOHEALTH

Gomo Health, Booth 602

GoMo Health® applies a proprietary, evidence-based science of engagement, BehavioralRx®, to our cloud-based digital therapeutic, Concierge Care®, to actively extend care plans, and provide resources and support to people in their "lived" environments – enhancing outpatient care and impact. This outpatient care delivery model integrates support for psychosocial and physical needs to create personalized, behaviorally based care plans that empower patients in their own care management and healthy decision making. Connecting with patients via its' Telehealth Triple Play™, GoMo Health using an intelligent mobile BOT to collect and triage patient data via home medical devices, conduct in the moment "conversations", and gather electronic patient reported outcomes (ePRO). This has proven to modify behaviors of patients with chronic and complex conditions worldwide, resulting in significant improvement in health outcomes and adherence, and decreased costs of care for providers, hospitals, health plans, employers, and life science companies.

GRAFTON INTEGRATED HEALTH NETWORK

Grafton Integrated Health Network, Booth 111

Grafton Integrated Health Network supports people with intellectual, developmental, and complex mental health challenges. Over the last 60 years, Grafton has become an autism center of excellence and a leader in treating people diagnosed with complex behavioral health challenges. Our clinical expertise and evidence-based approach makes us uniquely qualified to deliver improved outcomes for the people it serves.

We are committed to accepting clients with the most challenging behaviors, many of whom cannot be successfully treated elsewhere. We have a proven track record of helping these individuals achieve—and even surpass—their treatment goals.

healthmine

Healthmine, Booth 300

Healthmine is the industry's leading quality improvement solution focused on empowering people to take the right actions to improve their health. We build personalized, ongoing member engagement strategies for health plans in all lines of business. These strategies are delivered via our SaaS-based, always-on platform that drives healthy action through customized triggers for clinical, pharmacy, and CAHPS and HOS measures. When paired with intelligent incentives and rewards, the net result is improved outcomes and well-managed medical spend. In addition, Healthmine clients have transparency into real-time, actionable insights on the success of member engagement and satisfaction initiatives, as well as the ability to identify and prioritize areas of opportunity to improve quality measures and Star Ratings. To learn more visit www.Healthmine.com

HOMESTYLE

Homestyle Direct, Booth 402

Homestyle Direct provides home delivered meals to qualified Medicaid recipients and anyone who wishes to pay direct.

Our mission is to provide healthy well-balanced meals, fully cooked and fast frozen, delivered in a prompt and courteous manner. We wish to enrich the lives of the members we serve in body, mind and spirit

- We are family owned and operated for the past 25 years
- Deliver over 100,000 meals per week to Medicaid participants in 24 states and can deliver to any continental US address
- We partner with national MCO's and local agencies on nutrition solutions
- All meals have been approved and certified by our Registered Dietitian to meet 1/3 of the DRI and medically tailored dietary guidelines

Homestyle Direct is focused on customer satisfaction

We offer choice of every meal and have a large variety of delicious meals and medically tailored menu options to help manage chronic conditions

i2i POPULATION HEALTH

i2i Population Health, Booth 109

i2i's Clinical Data Integration (CDI) streamlines data exchange by leveraging our connectivity with more than 300 provider organizations across 39 states. CDI captures comprehensive, rich clinical data by extracting medical records data directly from the EHR, to improve clinical quality, risk-score accuracy, and care coordination. Leveraging standard supplemental data files from the provider EHR via CDI creates demonstrative value in quality, risk, and provider partnerships. Simply put, health plans gain access to critical clinical data, in near real-time in order to drive revenue capture.

i2i has been an industry leader in population health for over 22 years, connecting 300+ Federally Qualified Health Centers, Practices, Critical Access and Rural Hospitals, PCA/HCCNs, Indian Health Services and Health Plans, impacting 30M people in 39 States.

icario

Icario, Booth 308

Icario is the industry's leading health action company, using behavioral research, data science, and deep industry expertise to move people to better health. We develop personalized healthcare experiences that connect people to better health with every action, while reducing member abrasion through the use of extrinsic and intrinsic motivations.

Our solutions address the areas where engaging members is most critical for plans:

- Quality & Risk
- Connecting to Care
- Member Experience

Icario makes the world a healthier place, one person at a time. Learn more about Icario's health action programs at icario-health.com.

Kaizen Health, Tabletop T09

Kaizen Health is a healthcare mobility solution that supports health plans in promoting better access to medical care, CBOs and other resources required to live a healthy life. Our comprehensive network of transportation and logistics partners (Uber/Lyft, taxis, wheelchair vans, door-to-door assistance, ambulances, courier services) covers both urban and rural communities. This network is powered by our proprietary digital platform that can be customized to meet the needs of each health plan and its members.

Liberty Dental Plan, Booth 306

LIBERTY Dental Plan is an industry leader in providing quality, innovative and affordable benefits to 6 million members nationwide in government programs including Medicare Advantage, Medicaid, and SNP'S. We strive to be a valued partner to our clients and contribute to their overall success by working closely with them to achieve the high quality, outcomes, compliance, cost effectiveness and growth they expect. We are a leader in an industry transformation toward evidence-based dentistry and our Quality and Case Management Programs as well as our unique provider engagement model assure that our members receive the most appropriate and highest quality care.

MediSked, Tabletop T02

MediSked is a trusted partner to organizations across the country, providing scalable, data-driven solution to improve health outcomes and increase cost savings while transforming care management. For over nineteen years, MediSked has been committed to delivering innovative and holistic software solutions that improve lives, drive efficiencies, and generate innovations for the human services organizations that support our communities.

Medline Industries, Booth 302

Medline takes pride in bringing together products, processes and people to deliver fully functional medical supply solutions. As your partner, our goal is to provide a positive experience and optimal health for your members while helping you add efficiency to everything from order fulfillment and billing to insurance verification and case management. As the largest privately owned manufacturer and distributor of medical products, we offer a large selection of products and brands in the areas of wound care, incontinence, breast pumps for new mothers, diabetes, urology and ostomy. We also service a robust payer network that includes Medicare, Medicaid, 329+ insurance companies and 2,250+ health plans. We have nationwide experience leveraging agility and scale to provide best in class service with an industry leading network of 45+ privately owned distribution and warehousing solutions that are strategically located to offer unsurpassed service.

MedZed, Booth 500

MedZed is an end-to-end integrated care provider focused on serving high-risk, home-based patients with chronic conditions and complex social needs. MedZed partners with Managed Medicare and Medicaid entities to engage members who fall in the top five percent of utilization costs and have not responded to traditional outreach and engagement methods. Powered with an integrated telehealth system, a field team of community health workers and nurses work with patients in their home, while connecting them to MedZed primary care providers. Together, they address clinical and social determinants of health to improve health outcomes and reduce inappropriate utilization.

Modivcare, Booth 400

Our goal isn't a number. It's a difference.

Modivcare is leading the transformation to better connect people with care, wherever they are. We serve the most underserved by facilitating non-emergency medical transportation, remote patient monitoring, meal delivery, and personal and home care to enable greater access to care, reduce costs and improve outcomes. Bringing equity, hope and healing to those who need it most We believe social and economic factors such as where you live, work or learn should never be a barrier to care. These factors, known as the social determinants of health, lead to inequities in our healthcare system and it's our mission to close that gap by making connections to care. To make a world of difference, one patient at a time. That's what drives us.

Mom's Meals, Booth 324

Mom's Meals is a leading provider of nutritious, refrigerated meals delivered direct to any address nationwide. Our mission is to improve life through better nutrition at home and is at the forefront of all that we do. Our programs meaningfully address social determinants, help those recovering from a hospital stay or skilled nursing facility and support those managing a chronic condition.

We provide medically-tailored meals and the option to choose every meal, every delivery, ensuring each person is getting the meals that fit their taste and nutritional needs.*

Mom's Meals works with over 400 health plans, managed care organizations, governments, and agencies to provide access to home-delivered meals for people covered under Medicare and Medicaid, as well as the opportunity for individuals to order meals on their own.

*Initial deliveries will have a variety of meals based on dietary preferences.

Mpulse Mobile, Booth 113

With over a decade of experience, 150+ healthcare clients, and more than 1 billion conversations on our platform annually, we develop industry-leading technology to deliver tailored conversations that drive

Advancing Health Equity for the Most Vulnerable Populations

We bring complex clinical care and social supports to high-risk, high-cost patients—where and when they need it most. We work intensively with members one-on-one to improve their health outcomes and well-being, while integrating them into existing plan resources.

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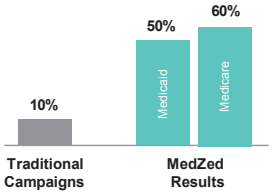

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Home Delivered Meals and Disease Management; a Powerful Combination to Control Diabetes

September 16 | 10:00 – 11:00 a.m.

PRESENTED BY:

Catherine Macpherson, MS, RDN, Senior Vice President, Healthcare Strategy, and Chief Nutrition Officer, Mom's Meals®

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Modivcare is leading the transformation to better connect people with care, wherever they are. Whether it's on the go, in the home, or in the community, Modivcare empowers access to solutions that empowers access to solutions that **move, nourish, engage, and nurture** those who need it most.

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- **Personal Care**
- **Remote Patient Monitoring**
- **Meals**

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results. We combine behavioral science, analytics, and industry expertise that helps healthcare organizations activate consumers to adopt healthy behaviors. Our solutions do more than just improve the quality of the member experience– they measurably improve outcomes and enable healthcare organizations to collect meaningful information from their populations, cost-effectively and at scale.

MTM, Inc., Booth 103

MTM Inc. is one of the nation's most experienced and qualified non-emergency medical transportation (NEMT) brokers. For more than 25 years, MTM has partnered with our clients to develop innovative solutions for accessing healthcare, promoting independence, and connecting community resources. By leveraging high quality customer service and our ability to develop comprehensive provider networks, we help our clients accomplish their goals while achieving our vision of communities without barriers.

Myriad Genetics, Booth 318

Myriad Genetics is a leading genetic testing and precision medicine company dedicated to advancing health and well-being for all. Myriad discovers and commercializes genetic tests that determine the risk of developing disease, assess the risk of disease progression, and guide treatment decisions across medical specialties where critical genetic insights can significantly improve patient care and lower healthcare costs. Fast Company named Myriad among the World's Most Innovative Companies for 2022. For more information, visit www.myriad.com.

National Equity Fund, Inc., Tabletop T04

National Equity Fund, Inc., is a leading nonprofit LIHTC syndicator with a mission to create and deliver innovative, collaborative financial solutions to expand the creation and preservation of affordable housing so all individuals and families have access to sustainable, affordable homes that provide a foundation for them to reach their full potential. Since 1987, NEF has invested more than $20.6 billion, creating 215,500 homes for people across the country. To learn more, visit www.nefinc.org.

Netsmart, Tabletop T03

Netsmart, a leading provider of Software as a Service (SaaS) technology, services and solutions, designs, builds and delivers electronic health records (EHRs), health information exchanges (HIEs), analytics and telehealth solutions and services that are powerful and intuitive. Our platform provides accurate, up-to-date information accessible to care team members in human services and post-acute markets. We make the complex simple and personalized so our clients can concentrate on what they do best: provide services that support whole-person care. By leveraging the Netsmart network, providers can seamlessly and securely integrate information across communities, collaborate on the most effective treatments and improve outcomes.

NourishedRX, Tabletop T06

NourishedRx provides members across the country with culturally relevant and personalized food, nutrition education and encouragement making lasting dietary behavior change possible. We focus on vulnerable health plan members dealing with pregnancy or diet-sensitive chronic disease such as Type 2 Diabetes and Hypertension. We are committed to addressing foundational challenges in health equity, bending the health care cost curve, and supporting health plans' efforts to address nutrition insecurity and building stronger communities.

Nymbl Science, Tabletop T07

Nymbl Science empowers older adults to age well by improving mobility. Nymbl's evidence-based fall prevention program includes two primary components, each using clinical gold standard techniques to drive improved health outcomes. The program has demonstrated industry-winning engagement rates, improvement in older adults' confidence in their balance, addition of novel health behaviors, and a 35% reduction in fall-related claims. Visit https://nymblscience.com/ for more information about the company and its programs.

Ochsner Health, Booth 204

Ochsner Health has been providing high-quality clinical and hospital patient care to the people of Louisiana, Mississippi and the Gulf South since 1942. Our healthcare family—today, comprising more than 30,000 employees and over 4,500 providers in over 90 medical specialties and subspecialties—is driven by our commitment to our mission to Serve, Heal, Lead, Educate and Innovate, and that passion is shared with every person who passes through our doors.

Ochsner's Digital Medicine solution provides one-on-one, personalized care to manage a member's high blood pressure or Type 2 diabetes without having to make multiple trips to the doctor. Real-time data is shared with the member's personal Digital Medicine care team, who monitors their readings and results to help make treatment decisions. The inclusion of a licensed clinician to manage medications allows for true management of the member's condition rather than simply monitoring.

Papa Inc., Booth 117

Papa creates connections that matter. Across the country, health plans and employers look to Papa to provide vital social support by pairing older adults, vulnerable populations and families with Papa Pals, trained and vetted companions, who provide a helping hand and an open ear, resulting in less loneliness and better health. Https://www.papa.com/

PointClickCare, Tabletop T10

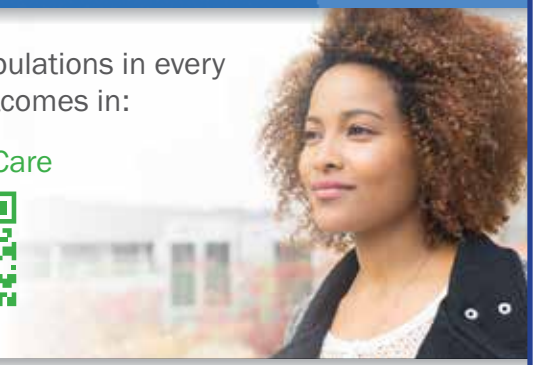
Collective Medical, a PointClickCare company is the leading healthcare technology platform enabling meaningful

How does biomarker technology create more equitable care?

Our work with Medicaid populations in every state drives meaningful outcomes in:

Mental Health

Prenatal Care



Myriad genetics

Visit booth **318** to discover how we could partner!

Health. Illuminated.

Pyx Health
Because no one gets better alone™

JOIN US! **Technology Session: Fri., Sept. 16, 11:30 AM - 12:30 PM**

Cindy Jordan, founder and CEO of Pyx Health is joined by Aetna Better Health partners Dr. Edie Calamia and Elizabeth Starr to discuss...

Achieving Measurable Member Engagement and Health Equity by Addressing Loneliness in Vulnerable Populations

TASTING EVENT
Thursday, September 15
5:30 PM - 7:00 PM
Valley of the Sun Ballroom

Come play cornhole with our CEO...
Visit booth 501

papa

Care gaps, closed

Advance health equity—with high-quality, human help from our compassionate Papa Pals.

Our Papa Pals provide vital companionship, support, and help with everyday tasks to members nationwide—improving health outcomes, one personal connection at a time.

Support where it's needed most.

papa.com

collaboration and access to real-time insights at any stage of a patient's healthcare journey. Our single platform spans across the care continuum, fostering proactive, holistic decision-making and improved outcomes for all. Trusted by over 27,000 long-term post-acute care providers and 2,700+ hospitals across North America.

Pyx Health, Booth 501

Pyx Health is the first solution designed to transform healthcare delivery and markedly improve the health and happiness of millions of Americans by treating loneliness and social isolation. The platform identifies, onboards, and engages vulnerable individuals at critical moments of need, providing 24/7 support and companionship when it is needed most. Its holistic solution pairs an engaging, informative mobile experience with compassionate support from a team that conducts regular personal outreach. In only six months, our partners can dramatically reduce high-cost healthcare utilization while building long-term loyalty and trust. For more information, visit pyxhealth.com. Because no one gets better alone.

Quest Analytics, Booth 600

Quest Analytics has been the industry leader in improving network management for more than 30 years. Our software platform and services are trusted by The Centers for Medicare and Medicaid Services under a recently renewed 5-year agreement and more than 425 health plans. We help these organizations measure, manage and monitor health plan network performance across all lines of business as a way to deliver better member protections and improve Americans' access to quality healthcare.

Reema, Tabletop To1

Reema is transforming how people navigate the gaps between health care and social care using technology and Community Guides who share identity with the members we serve. Reema's approach improves healthcare experiences, which leads to higher member engagement and a reduction in costs.

Reema's breakthrough health platform uses proprietary technology and predictive data modeling to identify people with the highest level of unmet social needs, power Community Guides with the right information to engage them meaningfully, connect them with the most relevant resources, and improve their health and their lives. Because we believe in guiding all members to better health.

Relief Therapeutics, Tabletop To8

Relief is a Swiss, commercial-stage, biopharmaceutical company focused on identification, development and commercialization of novel, patent protected products intended for the treatment of metabolic, dermatological and pulmonary rare diseases with a portfolio of clinical and marketed assets that serve unmet patient needs. Relief has a Collaboration and License Agreement with Acer Therapeutics for the worldwide development and commercialization of ACER-001 (sodium phenylbutyrate) for the treatment of various inborn errors of metabolism, including UCDs and Maple Syrup Urine Disease (MSUD). Relief also continues to develop aviptadil for several rare pulmonary indications. Relief's 2021 acquisitions of APR Applied Pharma Research SA and AdVita Lifescience GmbH brought to Relief a diverse pipeline of marketed and development-stage programs.

RELIEF THERAPEUTICS Holding SA is listed on the SIX Swiss Exchange under the symbol RLF and quoted in the U.S. on OTCQB under the symbols RLFTF and RLFTY. For more information, visit www.relieftherapeutics.com. Follow Relief on LinkedIn.

SafeRide Health, Booth 304

SafeRide's mission is to restore access and dignity to care. SafeRide currently supports more than 25 clients across our lines of business – and we serve health plans (large Medicaid MCO programs and a variety of Medicare Advantage plans), care provider programs, and national dialysis clinics. Our technology and services support over 3 million members annually, and we operate in 48 contiguous states today with varying levels of coverage based on our clients' demand requirements in each state – with these outcomes:

- Improve member experience, driving enrollment and positively impacting STAR ratings
- Improve adherence to care by reducing no-show rates
- Identify members with higher acuity and special needs to deliver enhanced service

Sagitec Solutions, Booth 404

Founded in 2004, Sagitec focuses on public sector and healthcare industries. Sagitec's HealConnect platform delivers health risk assessments, redetermination assistance, care gap communications, and health promotions to 1.5 million Medicaid members. Over 800k+ contributing employers and seven million+ members use Sagitec solutions.

SameSky Health, Booth 326

SameSky Health is a cultural experience company that removes barriers to care and forms meaningful relationships to bring people to health. We guide health plan members on their annual wellness journeys by building trusted relationships that encourage dignity, autonomy and companionship as they navigate disparate life experiences within a complex healthcare system.

Launched in 2017, SameSky Health engages 2.3 million+ members across 15 states, in 25+ different languages. The company's cultural expertise and technology-based solutions enable health plans to grow member engagement, improve quality measures and increase overall health outcomes. SameSky Health is based in North Hollywood, CA.

Sellers Dorsey, Booth 502

Sellers Dorsey is a national consulting firm helping clients navigate the ever-changing health care landscape by providing a range of custom consulting services in Medicaid. Our mission is to improve healthcare quality, equity, and access for vulnerable populations in the United States. Since 2000 we have consulted on a range of financing, policy, and operational projects, delivering a fully integrated suite of services to a wide array of clients. Our experience in more than 40 states has taught us every environment is different and requires specialized solutions. Our team of former federal policy officials, Medicaid directors, healthcare executives and other professionals offer a breadth of expertise, practical and personalized knowledge you won't find anywhere else.

SKYGEN, Booth 322

SKYGEN is dedicated to transforming the delivery of dental and vision benefits through innovative, technology-enabled solutions that drive down the cost of care while promoting better outcomes for all. By developing and employing world-class software solutions, the organization provides unprecedented levels of automation and cost savings, creating the most efficient health plans in the country. The SKYGEN client roster serves over 40 million member lives and includes the nation's largest healthcare insurers, with clients operating in all 50 states plus the District of Colombia and Puerto Rico. For more information, please visit www.skygenusa.com.

Socially Determined, Booth 107

Socially Determined® provides Social Risk Intelligence™ solutions to organizations committed to assessing and addressing the Social Determinants of Health (SDOH) impacting their communities and people. The company's HITRUST-certified platform, SocialScape®, delivers unmatched insights into social risk dynamics and their effect on health outcomes and business performance through secure, scalable data processing and proprietary analytics. With SocialScape's unparalleled view of social risk and Socially Determined's advisory services expertise, clients can deploy interventions and investments that translate to quantifiable impact at scale. For more information, visit www.sociallydetermined.com.

TripSpark, Booth 503

TripSpark's NEMT Software offers HIPAA conscious solutions to enable Non-emergency Medical Transportation Operations to deliver quality care for Medicaid, Medicare, and other contracts. We pride ourselves in Moving Together with various NEMT segments including transportation providers, PACE, brokers, MCOs and health plans. We work extensively with our customers as their needs change by offering the latest and greatest in modern people transportation technology.

Virgin Pulse, Booth 320

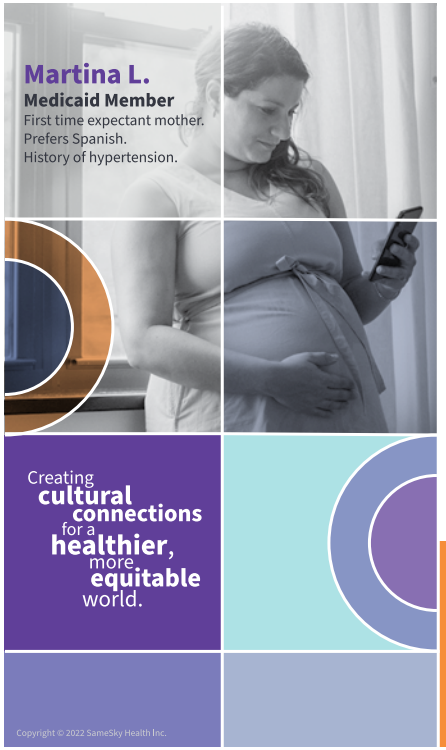
Virgin Pulse is the leading digital-first health and wellbeing company that empowers organizations across the globe to activate populations, improve health outcomes, and reduce spend in an era of accelerating cost and complexity. Virgin Pulse's Homebase for Health® connects data, people, and technology to deliver high tech, human touch experiences that engage and reward individual journeys. Virgin Pulse impacts over 100 million people across 190 countries by helping Fortune 500, national health plans, and many other organizations change lives – and businesses – for good.

Wayspring, Booth 115

Wayspring is a value-based healthcare organization that provides medical, behavioral health, and social support services to people with complex needs. With a focus on people living with substance use disorder, Wayspring utilizes a comprehensive and longitudinal model that incorporates targeted member outreach, strategic provider partnerships, community-based peer support, and delivery of clinical services. Through this unique approach, Wayspring produces increased adherence to evidence-based medicine, decreased healthcare waste, and improved health outcomes. For more information, please visit wayspring.com.

Zoll Data Systems, Booth 310

ZOLL AR Boost is a real-time accounts receivable (AR) solution suite from ZOLL Data Systems that simplifies and expedites the pre-billing process. By delivering accurate, actionable data to reveal hidden coverage and drive self-pay and high-deductible conversions, ZOLL AR Boost helps ensure that no payments are left on the table. ZOLL Data Systems, a division of ZOLL Medical Corporation, develops cloud-based healthcare software solutions for hospitals, EMS and Fire, and billing/accounts receivable teams. Our business exists to help customers deliver more — from better patient outcomes to operational efficiencies and greater revenue capture.



SameSky Health

We advance health equity.

Who we are as people matters. That's why we created CultureGuide™ — our unique solution that enables us to uncover opportunities to engage and empower members in communities that often feel lost, confused about, or disengaged from their health journeys.

Learn more. Come see us:
Booth 326
MHPA22 Conference

HEALCONNECT

Don't make it hard for your members.

4x Faster HRA Completion

sagitec

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Ophelia
PERFORMRX
Pfizer
PointClickCare
sellers dorsey
United Healthcare
Waymark

Social Risk Intelligence™
for healthier communities,
optimal business performance,
and health equity

ARE YOUR STRATEGIES AND PROGRAMS PAYING OFF?

Socially Determined
Overall KLAS Score*
92.8
Insights by KLAS RESEARCH

HITRUST CSF Certified™

Get full visibility into SDOH to understand how it affects you & those you serve, why it matters, & what to do about it. We help guide your SDOH journey & accelerate action to drive impact at scale.

Learn more

Contact us today!
Visit www.sociallydetermined.com.

SOCIALLY DETERMINED

Virgin pulse

Reach and engage hard-to-reach members

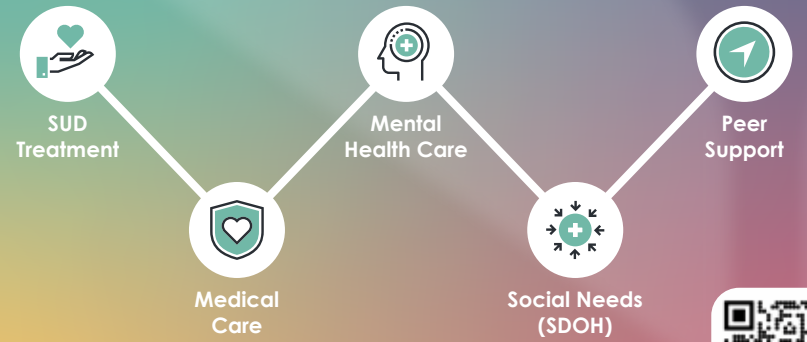
Drive health actions with:

- SDOH insights
- Targeted outreach
- Multi-channel comms

Booth 320

Wayspring

Substance Use Disorder is complicated. We make managing it simple by individually addressing the unique needs of each member.

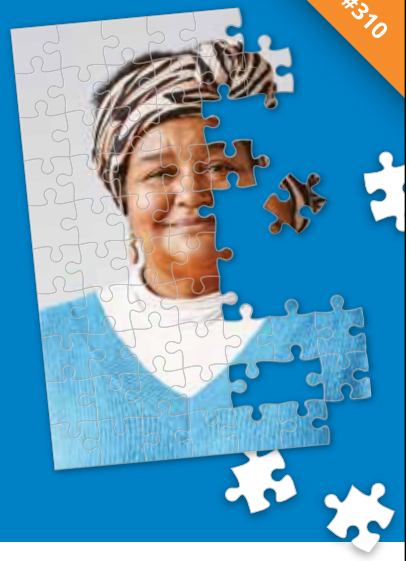


Learn more at **wayspring.com**

Visit Booth #310

Medicaid Redetermination *Made Easy*

Find and correct demographic information in real time to help determine eligibility



Learn more at
www.zolldata.com/medicaid

ZOLL | DATA SYSTEMS

JOIN THE CONVERSATION

#MHPA22

MHPA2022

"Medicaid Managed Care: Driving Equity, Delivering Value, Improving Lives"

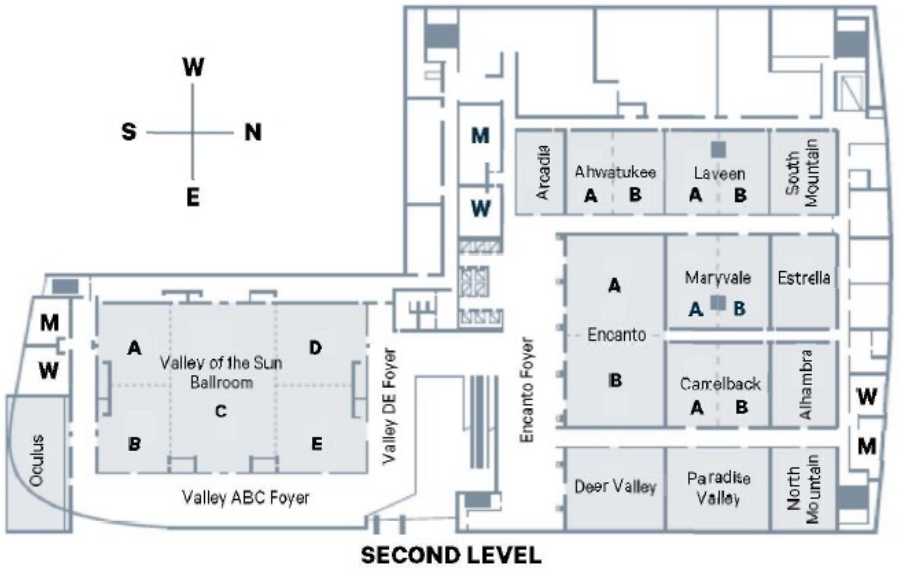
THANK YOU FOR ATTENDING

September 14-16, 2022

Sheraton Phoenix Downtown Hotel | Phoenix, AZ

HOTEL MAP

SHERATON
Phoenix Downtown



SECOND LEVEL

info@mhpa.org
medicaidplans.org